

Alpha Gold

Product Family-Alpha Gold

PAGER PROGRAMMING GUIDE

Alpha Gold

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Scope of This Manual

This pager programming guide contains five sections to assist you in the use of the Alpha Gold Pager Programming Software (PPS):


- Getting Started—information about equipment requirements, installation, setup, and use of the software.
- Using Your PPS—the sequence of screens used to read and program one or more pager(s).
- Technical Description—a description of the Pager Mechanical Interface.
- Troubleshooting Guide—a listing of common questions/problems and their solutions.
- Glossary—technical terms used in this guide.



Product names are subject to change without notice. Some product names are available only in certain markets.

Information Presentation

This manual presents information in different ways:

- Information that you need to type is printed in **boldface type**.
- When information from the screen is referred to in the text, it looks like **this**.
- When you need to press a key on the keyboard, the key is represented graphically. For example, instead of “Press the Enter Key,” you see “Press .

Special characters are used to emphasize certain conditions.



Note: Emphasizes additional information pertinent to the subject matter.



Caution: Emphasizes information about actions which may result in equipment damage.



Warning: Emphasizes information about actions which may result in personal injury.

Field Description Information

Any screen that contains fields is followed by a table of field descriptions. These tables are divided into two columns.

1. **Field Name**—shown exactly the way it appears on the screen.
2. **Description**— a complete description of what the field is for, how you can use it, what the valid entries are, and how a specific entry in this field can affect the status of another field.

Getting Started

Alpha Gold PPS and interface package, combined with an IBM personal computer (or compatible), provides the flexibility to program. The Product Alpha Gold pagers to meet individual requirements. This software has a modern look and ease-of-use operation. To obtain the best results from the product, please take a few minutes to read this instruction guide.

Equipment Required

- **IBM Personal Computer or compatible** (not included)
The Product Family Alpha Gold PPS is designed to operate on an IBM personal computer or compatible with DOS version 3.3 or higher, a serial port, and 512K of available RAM. If your computer is equipped with a color monitor and a color graphics card, the software runs in color.
- **Programming Interface** (not included)
This unit provides communication between the computer and the Pager Mechanical Interface. This package includes all cables necessary for connection with the computer, the power source and the Pager Mechanical Interface.



Use only the latest model of the Programming Interface, NRN8815, with the Product Family Alpha Gold pager and pager programming software. Use only the Unication-supplied cable for connection between the Pager Mechanical Interface and the Programming Interface. Use of non-approved cables can result in improper operation and/or incorrect programming of the pager.

- **Pager Mechanical Interface** (included)
This fixture is designed specifically for the Product Family Alpha Gold pager. It allows the pager to be connected to the computer via the Programming Interface. The Pager Mechanical Interface is connected to the Programming Interface with the coiled cable.
- **Pager Programming Software** (included)
This software program, designed specifically for the Product Family Alpha Gold pager, allows you to select the desired information to program into the pager. A 3.5-inch program diskette is provided to facilitate the programming procedure.

Getting Started

Equipment Setup

Refer to Figure 1 while performing the following steps.

1. Plug the appropriate connector of the interface cable into the Programming Interface. Connect the other end of the cable to the serial port on your computer.



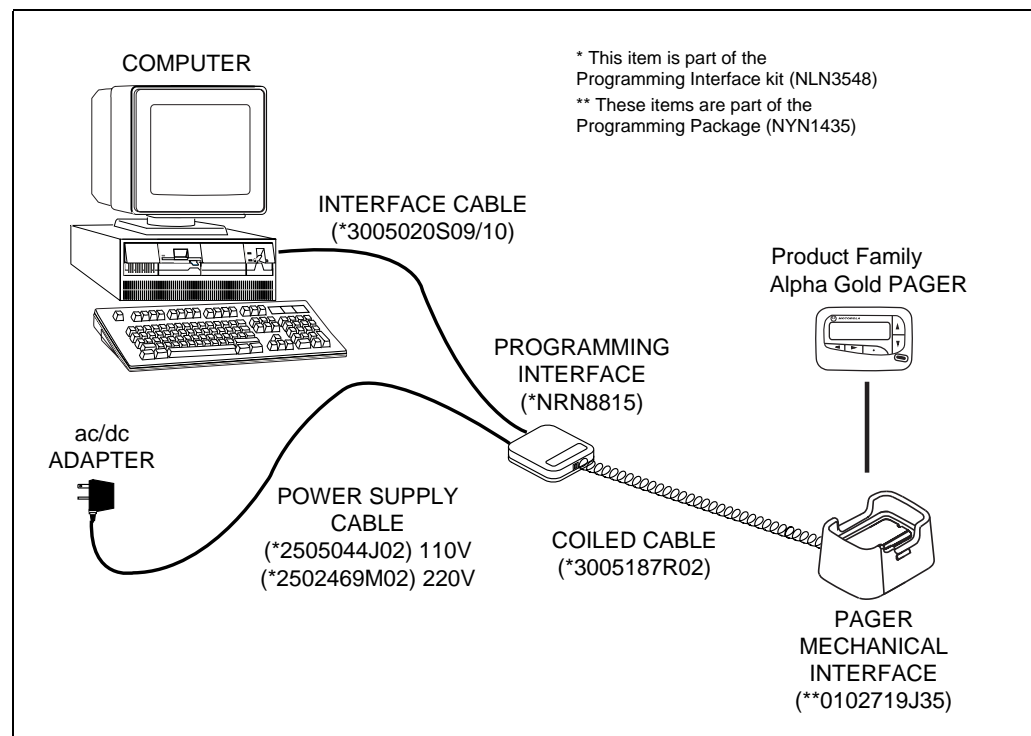
The program uses COM1 as the default communication port. If both a serial port and a modem are used on the computer, it is recommended that COM1 be used as the serial port. If COM1 cannot be used, change the default to COM2, COM3 or COM4 in the Setup menu after installing the software.

2. Plug one end of the coiled cable into the Programming Interface. Plug the other end into the Pager Mechanical Interface.



Use only the Unication-supplied cable for connection between the Programming Interface and the Pager Mechanical Interface. Use of non-approved cables can result in improper operation and/or incorrect programming of the pager.

3. Plug the power supply cable into the Programming Interface and plug the ac/dc adapter into a 120 Vac (or 220 Vac) electrical outlet.



AIPB 953123-B

Figure 1. Equipment Connection Diagram

Personal Computer Configuration

View the CONFIG.SYS file for the following statements and minimum values:

BUFFERS = 20

FILES = 35

Edit the CONFIG.SYS file if necessary.

Preparing a Pager for Reading or Programming

1. Turn the pager on.
2. Align the pager contact pin holes with the contact pins of the Pager Mechanical Interface. A red light illuminates on the Programming Interface to indicate proper contact.
3. Press down on the pager until it is tight in the fixture. The pager is now ready to read or program.

Installing the Software

The Product Family Alpha Gold programming software diskette includes the file SETUP.EXE. This file automates installing the software onto either a removable (floppy) diskette or the hard disk of your computer.

► *Only one configuration for the programming software is allowed; therefore, to keep an old version of the programming software, it must use the same setup as the new software (for example, password, archive path, comm port, and so on.)*

Installation Parameters

You can install the PPS either onto a new floppy diskette or onto the hard drive of your computer.

1. Place the Product Family Alpha Gold Programming Software diskette into the diskette drive of your computer (for example, drive A or B).
2. Type **A:** (or **B:**) and press **Enter**.
3. Type **SETUP** and press **Enter**.
4. A copyright and version-number screen displays with the instruction **Press any key to Continue**. Press any key, and the following instructions display.

Getting Started

UNIFICATION Pager Programming Software Product Family - ALPHA GOLD Setup Program	
<p>If your computer only has two floppy disk drives OR if you plan to run the Product Family 169 Programming Software from a removable diskette, you should follow these steps:</p> <ol style="list-style-type: none">1. Exit this program.2. Make backup copies of the distribution diskettes using DISKCOPY.3. Rerun SETUP. <p>If you are installing this Pager Programming Software on a hard disk OR you have already made backup copies of your floppy diskettes, press ENTER to continue the installation.</p> <p>Press the ESCAPE key if you need to make backup copies of your diskettes.</p> <p>Press the ENTER key if you are ready to continue the installation.</p>	

➤ Press **F10** or **Esc** at any time on any menu to end the program and return to the DOS prompt.

After you have pressed **Enter**, the following screen is displayed.

UNIFICATION Pager Programming Software Product Family - ALPHA GOLD Setup Program	
<p>Are you installing this Pager Programming Software onto a hard disk?</p> <p>■ Yes / No [Y/N]</p>	

If you respond with a Y, the programming software is copied to the destination indicated by the value in the Your Destination Drive field. Press **Enter** to display the default setting in each field. The fields are described on the next page.

UNICATION Pager Programming Software Product Family - ALPHA GOLD Setup Program	Enter Drive character.
<p>The Unication SETUP program will install the Pager Programming Software on your system by creating the necessary directory on your Destination drive and copying the program file and the help file from the Unication Source drive to your Destination drive. If at any point you want to exit the Setup Program, you can do so by pressing the ESCAPE key.</p> <p>Unication Source Drive A < For reference only > Your Destination Drive</p> <p>PF169.EXE Program Path A:\PF169 Archive Files Path A:\PF169\ARC</p> <p>Com Port COM1: Printer Port PRN1:</p> <p>Product Family 169 Software Password < Leave blank for none ></p> <p style="text-align: center;">F10 - Done ESCAPE - Abort</p>	

If you respond with an N, the following screen is displayed and the programming software is copied to the drive you selected:

UNICATION Pager Programming Software Product Family - ALPHA GOLD Setup Program	Enter Drive character.
<p>The Unication SETUP program will setup the Pager Programming Software to run on your removable disk based system. If at any point you want to exit the Setup Program, you can do so by pressing the ESCAPE key.</p> <p>Disk Drive < PF169.EXE and ARCHIVE Drive ></p> <p>PF169.EXE Program Path A:\PF169 Archive Files Path A:\PF169\ARC</p> <p>Com Port COM1: Printer Port PRN1:</p> <p>Product Family 169 Software Password < Leave blank for none ></p> <p style="text-align: center;">F10 - Done ESCAPE - Abort</p>	

Getting Started

Enter the drive letter and path where you want to install the software. Press **Tab** to move among fields or click on the field.

Field Name	Description
Source Drive	This is the drive where your diskette is inserted.
Your Destination Drive	This is the drive where you want the software installed. Press Enter to select the default drive displayed.
Disk Drive	Specify the drive letter where the diskette is located (A or B).
PF169.EXE Program Path	The program path defines an exact location where the software is installed. It is recommended that you specify a subdirectory of the root for installation. Type a drive letter, colon, backslash, and a subdirectory name, for example: A:\PF169
Archive Files Path	The archive files path defines an exact location where the pager configuration files will be stored. This information is based upon the entry in the PF169.EXE Program Path field . If the response to Are you installing the Product Family Alpha Gold Pager Programming Software onto a hard disk? is Y , the software will be installed onto a hard disk. If N is selected, the software will be installed onto a floppy disk.
Com Port	Select the communication port used to connect the computer to the Programming Interface. Valid entries are 1, 2, 3 or 4 , depending upon the serial ports available on the computer. NOTE: The program uses COM1 as the default communication port. If both a serial port and a modem are used on the computer, it is recommended that COM1 be used as the serial port. If COM1 cannot be used, change the default to COM2, COM3 or COM4 in the Setup menu after installing the software.
Printer Port	If a printer is used, select the valid port to which it is connected. Valid choices are PRN1, PRN2, COM1, COM2, COM3 and COM4 . It can be changed in the Setup menu.
Alpha Gold Software Password	You can enter a software password to prevent unauthorized use of your program. If no password is required, leave this field blank.

When you are satisfied with your selection and field entries, press **F10** to continue the installation.

If you want to end the installation, press **Esc**.

Starting the Software

If you have installed the software to the HARD disk, follow these steps:

1. Turn on your computer.
2. At the C: prompt, type **cd\PF169**. The path name is the directory path where the PF169 software is installed.
3. Type **PF169** and press **Enter**. An introductory message displays. Press any key to continue.

If you have installed the software to a FLOPPY disk, follow these steps:

1. Turn on and boot your computer.
2. Put your working copy of the PF169 diskette into drive A or B.
3. At the **C:** prompt, type **A:** or **B:** (depending upon the drive you used in Step 2) and press **Enter**.
4. Type **PF169** and press **Enter**. An introductory message displays. Press any key to continue.

Software Password

If you selected a password during setup, enter it on the screen shown below and press **Enter**. Press **← Backspace** and **Del** to correct any typing errors while entering the password.

UNIFICATION Pager Programming Software PRODUCT FAMILY - ALPHA GOLD Password;	Enter characters. (A..Z, and 0..9)								
Enter Current Password ██████████									
F1 HELP	F2	F3	F4	F5	F6	F7	F8	F9	F10 EXIT

If you did not select a password during installation, this screen is not displayed. If an incorrect password is entered, the program ends.



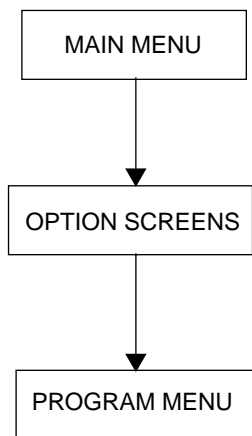
Press **F10** or **Esc** in any menu to end the program and return to the Main menu.

Using Your PPS

Basic Overview for Programming Pagers

1. Use the Main menu to select the Read/Program Pager options.
2. Enter information on the program screens.
3. Choose the program pager options from the Program Menu.

These steps are shown below:



Getting Help

The **F1** key is used for help. On-screen help is available whenever you see **F1 Help** in the lower left-hand corner of the screen. Press **PgDn** to see the next page of Help, if available. Press **PgUp** to see a previous page of Help. All menus in this program use **F1** for help.

Main Menu

The Main menu provides selections for reading and programming a pager and setting up your computer configuration. Each task is explained in detail as you continue through this manual.

UNIFICATION Pager Programming Software PRODUCT FAMILY - ALPHA GOLD		Select key F1 - F10							
Main;									
<pre> F1 - HELP F2 - SERVICE F3 - READ a pager (Pager must be ON and inserted in interface box) F4 F5 - PROGRAM a single pager F6 - PROGRAM sequential pagers F7 F8 - RETRIEVE a stored pager configuration from disk F9 - SETUP computer configuration F10 - EXIT pager programming software, return to DOS </pre>									
F1	F2	F3	F4	F5	F6	F7	F8	F9	F10
HELP	SERVICE	READ A PAGER		PROGRAM SINGLE	PROGRAM SEQUENTIAL		RETRIEVE FROM DISK	SETUP	EXIT TO DOS

Press **F2** to set the pager in Test Mode or Operation Mode.

Press **F3** to read a pager and display its configuration.

Press **F5** to program a single pager. The PPS establishes communication with the pager and reads the configuration if there is no data in the PPS. Otherwise it will go to code page instead.

Press **F6** to program sequential pagers.

Press **F8** to retrieve a pager archive file if one exists.

Press **F9** to set up your computer configuration.

Press **F10** to exit to DOS.

Using Your PPS

Service Menu

The Service menu allows you to make selections for placing the pager in test modes or operations modes.

UNIFICATION Pager Programming Software PRODUCT FAMILY - ALPHA GOLD Main:Service;	Select key F1 - F10								
<pre> F1 - HELP F2 F3 - ADJUST HARDWARE TUNED VALUES F4 F5 - TEST MODE F6 - QUICK PAGE F7 - KEEP ONLY GOOD MESSAGES F8 F9 - SET CHIRP MODE F10 - EXIT to Main </pre>									
F1 HELP	F2	F3 HARDWARE TUNED	F4	F5 TEST MODE	F6 QUICK PAGE	F7 KEEP GOOD MSGS	F8	F9 CHIRP MODE	F10 EXIT TO MAIN

Press **F3** to display the Adjust Hardware Tuned Values screen. Certain values are tuned for each pager and they are dependent upon the specific hardware being programmed. This screen allows you to adjust these values when the pager decoder board needs repair or replacement.

Press **F5** to select the Service Test Options screen.

Press **F6** to set the pager in a QUICK PAGE mode. This test allows you to check the pager RF sensitivity. It enables you to consecutively page a pager in both phases of every frame.

Press **F7** to discard all errored, incoming messages.

Press **F8** to set the receiver to always ON mode.

Press **F9** to set the pager to the chirp alert mode.

Press **F10** to exit to the Main menu.

Service Test Options

The pager supports two types of test modes: quick test mode and extended test mode. The Service: TestMode screen allows you to test the pager's various functions. For more information about testing, refer to the Self-Diagnostic Feature section in the **Product Family Alpha Gold Service Manual**.

UNIFICATION Pager Programming Software PRODUCT FAMILY - ALPHA GOLD					Use ARROW keys to move cursor.				
Main:Service:TestMode;									
Exit Test Mode					Receiver Connect Test				
CGROM Checksum					Send CGROM ID				
uP Checksum					Enable CGROM Test				
Annunciator Test					Enable RAM Test				
RAM Test Pattern					Disable CGROM and RAM				
Display Test Pattern					Standby Current Test				
Key Test									
Vibrator Off									
Vibrator On									
Alert Off									
Alert On									
Backlight Off									
Backlight On									
Activate Display									
Deactivate Display									
F1	F2	F3	F4	F5	F6	F7	F8	F9	F10
HELP		SEND COMMAND							EXIT

Press or to move the cursor from field to field.

Press after you have selected a field to perform the individual test.

Press to exit to the Service menu.

Adjust Hardware Tuned Values

This screen allows you to adjust certain values for the specific hardware for each pager.

UNICATION Pager Programming Software PRODUCT FAMILY - ALPHA GOLD Main:Service:AdjustHardwareTuned;	Use Space Bar to select.								
Clock Second Adjustment 0 Text Contrast Adjustment 9 Icon Contrast Adjustment 3									
F1 HELP	F2 PGM PAGER	F3	F4	F5	F6	F7	F8	F9	F10 EXIT ABORT

Press **F2** to program the pager.

Field Name	Description
Clock Second Adjustment	This feature allows you to set the crystal of the pager. You can adjust the crystal to a + or - value to satisfy time loss or gain within a 24-hour period. Valid selections are: 0, +1, +2, +3, +4, +5, +6, +7, +8, -1, -2, -3, -4, -5, -6, -7, and -8.
LCD Contrast Adjustment	This selects the display contrast on pagers. 0-15 are manual contrast settings; 16-255 are auto contrast settings.

Code Options

This screen provides fields for entering essential pager code and function information, allowing you to select the configuration you want to use to program the pager.

UNIFICATION Pager Programming Software PRODUCT FAMILY - ALPHA GOLD					Enter serial number. PgDn to other menu.				
Main:Code;									
Serial No.		1234567890			Total Personal Memory [10K]				
Inventory Control No.					Total Maildrop Memory [22K]				
Operating Mode		Standard							
Coding Format/Baud Rate		POCSAG 1200							
Receiver Type		Synthesized							
Frequency		158.0125							
		Code A		Code B		Code C		Code D	
		1234567		None		None		None	
Functions T,N,A,X		1234		1234		1234		1234	
Priority Y,N		TNA		TNA		TNA		TNA	
Code Type		NNNN		NNNN		NNNN		NNNN	
Maildrop History Y,N		Individual		Individual		Individual		Individual	
		NNNN		NNNN		NNNN		NNNN	
F1	F2	F3	F4	F5	F6	F7	F8	F9	F10
HELP	PGM PAGER		PROMPT	ALERT	PASSWD OTA		FEATURES	SET TO DEFAULTS	EXIT

Press or to move the cursor from field to field.

Press to program the pager.

Press to select the Prompts screens.

Press to select the Alert Options screen.

Press to select the OTA Programming Options screen.

Press to select the General Options (Features) screen.

Press to reset all of the options to default and return to the Code Options screen.

Press or to return to the Main menu.



Not all of the options are available on all pagers.

Using Your PPS

Field Name	Description
Serial No.	This non-editable field displays the serial number programmed into the pager at the factory and should match the serial number on one of the labels attached to the pager. If this label is not available, refer to the order form for the appropriate serial number.
Inventory Control No.	This field allows you to enter an Inventory Control Number (up to ten characters) that is stored in the pager. Unlike the serial number, this number can be changed as needed.
Operating Mode	This field allows you to silence all alerts, including priority alert when Deaf Pager is selected. Normal selection for this field is Standard .
Coding Format/ Baud Rate	This field designates either : POCSAG 512 POCSAG 1200 POCSAG 2400 Press the spacebar to toggle among choices .
Receiver Type	The pager supports both crystallized or synthesized receivers. The correct pager receiver type (Crystal or Synthesized) must be selected in this field. If an incorrect type is entered, the pager is not able to receive messages .
Frequency	This field designates the frequency on which the pager operates .
Functions	This field allows you to select the operation of each address: N = Numeric T = Tone A = Alphanumeric I = Ideographic X = Inactive Ideographic can be selected only when the pager is equipped with a character-generated ROM (CG ROM).
Priority	This field allows you to select any address to provide a priority alert when a message is received. Valid selections are Y and N .
Code Type	This field allows you to select the type of code: Individual Group Call Mail Drop Press the space bar to toggle among selections .
Maildrop History	This field is only available on Maildrop addresses, not on Super-Maildrop addresses . The pager can keep up to four history files for each Maildrop source for which the Maildrop History option has been enabled. Valid selections are Y or N .

Code Options (Sequential)

This screen provides fields for entering essential pager code and function information, allowing you to select the configuration you want to use to program the pager sequentially.

UNIFICATION Pager Programming Software PRODUCT FAMILY - ALPHA GOLD		Enter serial number. PgDn to other menu.							
Main:Code;									
Serial No.	1234567890	Total Personal Memory [10K]		Total Maildrop Memory [22K]					
Inventory Control No.									
Operating Mode	Standard								
Coding Format/Baud Rate	POCSAG 1200								
Receiver Type	Synthesized								
Frequency	158.0125								
Sequential Code Increment [1] (ALT-H to change)	Code A 1234567	Code B None	Code C None	Code D None					
Functions I,N,A,X	1234	1234	1234	1234					
Priority Y,N	NNNN	NNNN	NNNN	NNNN					
Code Type	Individual	Individual	Individual	Individual					
Maildrop History Y,N	NNNN	NNNN	NNNN	NNNN					
F1 HELP	F2 PGM PAGER	F3	F4 PROMPT	F5 ALERT	F6 PASSWD OTA	F7	F8 FEATURES	F9 SET TO DEFAULTS	F10 EXIT

Press or to move the cursor from field to field.

Press to program a pager.

Press to select the Prompts screens.

Press to select the Alert Options screen.

Press to select the OTA Programming Options screen.

Press to select the General Options (Features) screen.

Press to reset all the options to default and return to the Code Options screen.

Press or to return to the Main menu.

Press to increase the Sequential Code StepUp number.

Press or for the next or previous screen.

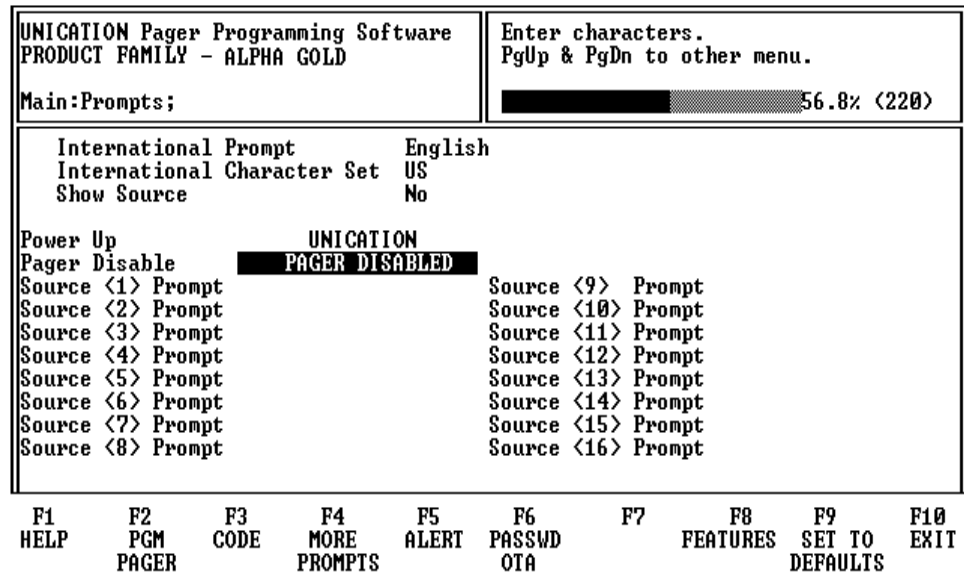
▶ *Not all of the options are available on all pagers. Also, the fields on this screen are the same as on the Code Options screen except for the **Sequential Code Increment** field, only that field will be defined here. Refer back to the Code Options screen for the other definitions.*

Using Your PPS

Field Name	Description
Sequential Code Increment Code A Code B Code C Code D	The pager codes (7 digits) are entered in this field, up to two frames are recommended. A frame is the remainder of the division of the pager code of 8.

Prompts

This screen shows the first half of the pager prompts available with the Product Family Alpha Gold .



- Press **↑** or **↓** to move the cursor from field to field.
- Press **F2** to program a pager.
- Press **F3** to select the Code Options screen.
- Press **F4** to select the More Prompts screens.
- Press **F5** to select the Alert Options screen.
- Press **F6** to select the OTA Programming Options screen.
- Press **F8** to select the Features (General Options) screen.
- Press **F9** to reset all of the options to default and return to the Code Options screen.
- Press **F10** or **Esc** to return to the Main menu.

➤ *Each prompt can be customized if desired. The text typed in the associated source is displayed at the end of the message. Only uppercase is accepted.*

Field Name	Description
Show Source	Each source, 1-16, has a programmable source prompt. Each prompt can be customized in the codeplug, if desired, or the defaults can be used. If selected, the text programmed is displayed at the end of the message.

More Prompts

This screen is the second half of the pager prompts available with the Product Family Alpha Gold pager, and is shown with the default settings.

UNIFICATION Pager Programming Software PRODUCT FAMILY - ALPHA GOLD		Enter characters. PgUp & PgDn to other menu. ALT-R to toggle to <DEFAULT>	
Main:MorePrompts;		56.8% (220)	
Set Private Time	SET PRIVATE TIME	Standard Alert	STANDARD ALERT
Choose Alert	CHOOSE ALERT	Pleasing Alert	PLEASING ALERT
Audible Alert	SET AUDIBLE ALERT	Chirping Alert	CHIRPING ALERT
Silent Alert	SET SILENT ALERT	No Msg Alert	NO MESSAGE ALERT
Lock Message	LOCK MESSAGE	Maildrop Alert On	MAILDROP ALERT ON
Unlock Message	UNLOCK MESSAGE	Maildrop Alert Off	MAILDROP ALERT OFF
Delete Message	DELETE MESSAGE	On	ON
Delete All Msgs	DELETE ALL MESSAGES	Off	OFF
Set Time & Alarm	SET TIME AND ALARM	Zoom In	ZOOM IN
Set Alarm	SET ALARM	Zoom Out	ZOOM OUT
Turn Pager Off	TURN PAGER OFF	Add to Notebook	ADD TO NOTEBOOK
Escape	ESCAPE	Print One Msg	PRINT ONE MESSAGE
Duplicate Msg	DUPLICATE MESSAGE	Print All Msg	PRINT ALL MESSAGES
Memory Full	MEMORY FULL	Set Msg Alarm	SET MESSAGE ALARM
Set Time	SET TIME	Notebook	NOTEBOOK
F1 HELP	F2 PGM PAGER	F3 CODE	F4 PROMPT
F5 ALERT	F6 PASSWD OTA	F7	F8 FEATURES
			F9 SET TO DEFAULTS
			F10 EXIT

Press **↑** or **↓** to move the cursor from field to field.

Press **F2** to program a pager.

Press **F3** to select the Code Options screen.

Press **F4** to select the Prompts screens.

Press **F5** to select the Alert Options screens.

Press **F6** to select the OTA Programming Options screen.

Press **F8** to select the Features (General Options) screen.

Press **F9** to reset all of the options to default and return to the Code Options screen.

Press **F10** or **Esc** to return to the Main menu.

➡ *Not all of the options are available on all pagers.*

Using Your PPS

Alert Options

This menu shows the alert options available with the Product Family Alpha Gold pager and is shown with the default option settings.

UNIFICATION Pager Programming Software PRODUCT FAMILY - ALPHA GOLD		Use Space Bar to select. PgUp & PgDn to other menu.	
Main:Alert;			
Disable All Alerts	No	Real Time Clock	Yes
Alert Frequency	3.2 KHz	Internat'l Date <DD/MM/YY>	No
Alert Duration	12 sec	Show Time Stamp	Yes
User Changeable Alert Mode	Yes	Individual Message Alarm	Yes
User Selectable Alerts	Yes	Auto Alarm Turn On	Yes
Programmable Pleasing Alert	Default	Private Time	Yes
Reminder Alert Interval	2 min	Private Time Alert	No
Reminder Alert Timeout	30 min	Out Of Range Time	None
Enable MailDrop Alert	Yes	Out Of Range Alert	No
Manual Alert Reset	No	Vibrator	Yes
Low Battery Alert	No	Function 4 Repeat Period	2 sec
Key Click	No	Function 4 Tone Pulse	1/8 sec
Alarm Always Audible	Yes		

F1	F2	F3	F4	F5	F6	F7	F8	F9	F10
HELP	PGM PAGER	CODE	PROMPT		PASSWD OTA		FEATURES	SET TO DEFAULTS	EXIT

Press or to move the cursor from field to field.

Press to program a pager.

Press to select the Code Options screen.

Press to select the Prompts screens.

Press to select the OTA Programming Options screen.

Press to select the Features (General Options) screen.

Press to reset all of the options to default and return to the Code Options screen.

Press or to return to the Main menu.

▶ *Not all of the options are available on all pagers.*

Field Name	Description
Disable All Alerts	When Yes is selected all audible and vibrating alerts are disabled. All alert options and user-changeable alert modes are dependent upon this option.

Field Name	Description
Alert Frequency	The available selections for standard alerts are: 3.84 kHz 3.2 kHz 3.0 kHz 2.7 kHz 2.5 kHz 1.37 kHz 1.24 kHz
Alert Duration	Pager alerts can be configured for short (2 sec) or long (12 sec) non-priority alerts. If the Manual Alert Reset is set to Yes , the option is set for silent alerts only.
User Changeable Alert Mode	When Yes is selected, the alert mode can be changed by using the pager's function menu. If No is selected, the pager is always in the audible mode, unless the deaf pager option is enabled.
User Selectable Alerts	With this option enabled, you are able to select either standard alerts, one of the seven pleasing alerts, chirp alerts, or no alerts using a special Get alerts screen menu. This menu is accessed through the pager's function menu.
Reminder Alert Interval	With the alert interval time programmed into the pager, the pager emits a chirp or vibration every reminder alert time interval until all unread messages are read. Valid selections are: None 2 min 3.07 min 4 min 5.07 min 10 min 15.07 min 30 min
Reminder Alert Timeout	With this option selected, the time period begins with a newly arrived message and is reset every time a new message is received. When the time period expires, the pager does not emit any more reminder alerts until a new message arrives. Valid time period selections are: None 2 min 3.07 min 4 min 5.07 min 10 min 15.07 min 30 min
Enable Maildrop Alert	If Yes is selected, all maildrop messages alert with a chirp alert. If None is selected, there is no alert for maildrop messages.
Manual Alert Reset	With this option selected and the pager in the audible mode, an incoming message alert can only be stopped manually by pressing any button on the pager.

Using Your PPS

Field Name	Description
Low Battery Alert	If Yes is selected, the pager emits a (one second) low battery cell alert when the battery reaches a low cell state .
Key Click	If Yes is selected, a key click occurs when a pager button is pressed. The click sound is caused by turning on the transducer for a very short time. If silent mode is selected, key click is disabled.
Alarm Always Audible	If Yes is selected, the general and individual message alarms are always audible.
Real Time Clock	With this option selected, a real time clock displaying the time and date displays.
International Date (DD/MM/YY)	When Yes is selected, the date is displayed in the international (day-month) format.
Show Time Stamp	The pager displays a message's time stamp when a message is being read. The time stamp is shown at the very end of the message after the source prompt, if show source is enabled.
Individual Message Alarm	If Yes is selected, you can attach an alert to a particular message, with a specified time to initiate the alert.
Auto Alarm Turn On	With this option selected and any type of alarm enabled, the pager automatically turns on and gives an alarm alert rather than a power up alert if it is off when the alarm expires .
Private Time	Allows the pager to use Private Time which is a time period specified by the user when the pager goes into completely silent mode. When activated, the pager continues to receive messages but does not generate any alerts.
Private Time Alert	If Yes is selected, the pager chirps when it is automatically turned on or off . If the pager is in the vibrate mode , it vibrates for 2 seconds . If No is selected, the pager turns off silently and turns on as if it were turned on manually.
Out of Range Time	With an out-of-range time specified by the codeplug, the pager is considered "out of range" when it does not detect a P O C S A G synchronization word for that time period. The out-of-r ange icon displays at this time . Valid selections are: None 32 sec 64 sec 2 min 3.07 min 4 min 5.07 min 6 min 10 min 15.07 min
Out of Range Alert	With this option, the pager alerts when it becomes out of range.
Vibrator	If Yes is chosen, you can enable the vibrator in the pager. If you change the alert mode to silent and No is selected, the pager does not vibrate.
Function 4 Repeat Period	This field allows you to select a 2 second Function 4 repeat time or a 1 second Function 4 repeat time f or true POCSAG with the 1/16th second pulse duration.

Field Name	Description
Function 4 Tone Pulse	This field allows you to select a 1/8th second tone pulse or a 1/16th second pulse.

OTA Programming Options

This screen shows some of the less common options available with the Product Family Alpha Gold pager. This screen is shown with the default settings.

UNIFICATION Pager Programming Software PRODUCT FAMILY - ALPHA GOLD		Use SPACE BAR to select. PgUp & PgDn to other menu.
Main:Password/OTA;		
Download Security Level	None	
Download Password	ALPHA GOLD	
OTA Programming	No	
Silent OTA Programming	No	
Personal OTA Password	ALPHA GOLD	
Group OTA Password	ALPHA GOLD	
Data Inversion	No	

F1 HELP F2 PGM PAGER F3 CODE F4 PROMPT F5 ALERT F6 F7 F8 FEATURES F9 SET TO DEFAULTS F10 EXIT

Press **↑** or **↓** to move the cursor from field to field.

Press **F2** to program the pager.

Press **F3** to select the Code Options screen.

Press **F4** to select the Prompts screens.

Press **F5** to select the Alert Options screen.

Press **F8** to select the Features (General Options) screen.

Press **F9** to reset all of the options to default and return to the Code Options screen.

Press **F10** or **Esc** to return to the Main menu.

Using Your PPS

Field Name	Description
Download Security Level	The security levels are either no password requirement for any type of download communication (None) or a password required for everything except test mode (Maximum).
Download Password	Depending upon the level of security selected, the download password may or may not be required for download. Up to ten characters (A-Z, 0-9, space) can be used.
OTA Programming	With this option selected, a pager or pagers can be remotely reconfigured. It can be used to change options, enable a temporarily disabled pager or disabling a pager and changing codeplug data. The OTA page cannot enable a dead (more than eight attempts with an incorrect password) pager.
Silent OTA Programming	With this option selected, the pager powers-up silently after it has been programmed over the air.
Personal OTA Password	A personal OTA password is required to perform an OTA page to personal source. Ten characters (A-Z, 0-9, space) are used.
Group OTA Password	A group OTA password is required to perform an OTA page on a group or maildrop source. Ten characters (A-Z, 0-9, space) are used.
Data Inversion	Certain frequencies require data to be inverted, refer to applicable service manuals for frequencies and their corresponding Data Inversion settings.

General Options

This screen shows the custom codeplug-selectable features available with the Product Family Alpha Gold pager.

UNIFICATION Pager Programming Software PRODUCT FAMILY - ALPHA GOLD				Use Space Bar to select. PgUp & PgDn to other menu.					
Main:Features;									
Retain Errored Numeric Msg	No	Allow Off	Yes	Retain Errored Non-Num Msg	Yes	Function Menu Display	Both		
Retain Better MailDrop Msg	No	Manual Delete	Yes	Personal Message Notebook	Yes	Message Locking	Yes		
MailDrop Message Notebook	No	Memory Retention	Yes	Duplicate Message Detection	Yes	Delete All	Yes		
Source Indep't Duplication	No			Sequential Lockout Period	None				
Truncated Message Indicator	No			Errored Data Indication	Yes				
Message Continue Indicator	Yes			Delete Slot Number	No	Message Preview	Yes		
Stop Decode on Miss Sync	No			Read TimeOut	32 sec	Auto Backlight	Yes		
Automatic Scroll Time	4 sec					End of Message Character	04		
F1	F2	F3	F4	F5	F6	F7	F8	F9	F10
HELP	PGM PAGER	CODE	PROMPT	ALERT	PASSWD OTA		MORE FEATURES	SET TO DEFAULTS	EXIT

Press or to move the cursor from field to field.

Press to program a pager.

Press to select the Code Options screen.

Press to select the Prompts screens.

Press to select the Alert Options screen.

Press to select the OTA Programming Options screen.

Press to select the More Features screen.

Press to reset all of the options to default and return to the Code Options screen.

Press or to return to the Main menu.



Not all of the options are available on all pagers.

Using Your PPS

Field Name	Description
Retain Errored Numeric Msg	If Yes is selected, the pager retains numeric messages that contain errors. If No is selected, the pager discards errored messages.
Retain Errored Non-Num Msg	If Yes is selected, the pager retains non-numeric (alphanumeric and ideographic) messages that contain errors. If No is selected, the pager discards errored messages.
Retain Better Maildrop Msg	If Yes is selected, the pager allows a new maildrop message to replace an existing message. This occurs only when the new message contains no errors, or has the same amount of more good characters than the one being replaced.
Personal Message Notebook	This option is available if the pager has been configured to receive personal messages. If the option is available and Yes has been selected, you can add personal messages to the personal notebook.
Maildrop Message Notebook	This option is available if the pager has been configured to receive maildrop messages. If Yes is selected, you can add maildrop messages to the maildrop notebook.
Duplicate Message Detection	If Yes is selected, duplication detection is performed on all personal messages with the same message type as the new message, on a character by character basis. Errored characters are ignored during the check. If all non-errored characters in both messages match, the existing matching message is flagged as a duplicate. The message with the least number of errors is stored and the other messages are discarded. Duplication is not performed on maildrop messages.
Source Indep't Duplication	When Yes is selected, duplication is performed on all messages with the same function type as the new message. If No is selected, duplication is performed only on messages with the same source and function type.
Sequential Lockout Period	When Yes is selected, a sequential lockout timer begins when a message arrives and is flagged as being sequentially locked out. If duplicate messages arrive, one of the messages is disregarded and not flagged as a duplicate.
Truncated Message Indicator	When Yes is selected, an errored truncated message or a normal truncated message is displayed. A "truncated message" indicator displays over the last character in the message.
Errored Data Indication	When Yes is selected, the error character alternately displays with the "best guess" of the errored data. If No is selected, the "best guess" of the errored data is displayed without any indication that it contains errors.
Message Continue Indicator	If this option is selected, the last character on a screen alternately flashes every 0.5 seconds with a "down" arrow if the message contains more data. If the last character on the screen is errored and Errored Data Indication = Yes , the Errored Data Indicator does not appear on that character. The Message Continued Indicator overrides the Errored Data Indicator.
Delete Slot Number	If Yes is selected, the pager displays the message slot number of personal messages.
Stop Decode on Miss Sync	If Yes is selected, pager address falsing on noise is reduced by disabling the detection of any new page from the time an invalid sync word is detected until the next valid sync has been detected.

Field Name	Description
Read TimeOut	The current pager display changes after the selected time frame has expired. Valid selections are: 16 sec 32 sec 64 sec 5.07 min
Automatic Scroll Time	While reading a message in the Fast Scroll mode, the display advances forward one screen every "fast scroll time" period. Valid values are: 1/2 sec , 1 sec , 2 sec , 3 sec , 4 sec , 6 sec , 8 sec , 10 sec , and 30 sec .
Allow Off	This option allows the pager to be turned off. If this option is not selected, the pager cannot be turned off without removing the battery.
Function Menu Display	The pager allows you to perform various functions on the pager and on messages. Some of these functions have a corresponding pager option that dictates whether the function is available to you via the pager's function menu. If none of the options are enabled, the MODE button on the pager is disabled and the Function Menu is not displayed. The function menu consists of a series of icons, prompts, or a combination of the two. The default is to show the icons with the corresponding prompts above the icons (Both); however, when ideographic prompts are desired, the pager only displays either the prompts (Prompts) or the icons (Icons)
Manual Delete	When this option is selected, you can manually delete one message at a time. Protected (Locked) messages cannot be deleted.
Message Locking	When this option is selected, up to 10 personal messages can be protected (Locked). When a message is locked, it cannot be automatically deleted by the pager.
Memory Retention	This option is also called Non-Volatile Memory. If selected, the pager retains all message information when the pager is turned off and back on.
Delete All	All read, unprotected personal messages are deleted and moved to the first available memory slot. All read maildrop messages are deleted when selected.

Using Your PPS

Field Name	Description
Message Preview	With Yes selected, all messages can be previewed by moving the cursor left or right. The pager displays the first line (or source prompt) of each message. Eliminating reading the entire message.
Auto Backlight	With Yes selected, the pager senses when it is in a dark environment. If in a dark environment and a button is pressed, the backlight automatically turns on.
End of Message Character	With Yes selected, you to enter the end of message character. Valid selections are: 00-7F

More Features

This screen shows additional custom code-plug-selectable features available with the Product Family Alpha Gold pager.

UNIFICATION Pager Programming Software PRODUCT FAMILY - ALPHA GOLD		Use Space Bar to select. PgUp & PgDn to other menu.
Main:MoreFeatures;		
Enable Battery Gauge		Yes
Battery Gauge Level - High	1.34v	
Battery Gauge Level - Med	1.29v	
Battery Gauge Level - Low	1.24v	
Periodic Low Battery Check	12 hrs	
Print Enabled	No	
Show Memory Full Prompt	Yes	
Zoom	Yes	

F1	F2	F3	F4	F5	F6	F7	F8	F9	F10
HELP	PGM PAGER	CODE	PROMPT	ALERT	PASSWD OTA		FEATURES	SET TO DEFAULTS	EXIT

Press **F2** to program the pager.

Press **F3** to select the Code Options screen.

Press **F4** to select the Prompts screens.

Press **F5** to select the Alert Options screen.

Press **F6** to select the OTA Programming Options screen.

Press **F8** to return to the Features (General Options) screen.

Press **F9** to reset all of the options to default and return to the Code Options screen.

Press **F10** or **Esc** to return to the Main menu.



Not all of the options are available on all pagers.

Using Your PPS

Field Name	Description
Enable Battery Gauge	With Yes selected, the battery gauge indicator is displayed in five different levels on the pager. Valid indicators are: Full, 3/4, 1/2, 1/4, and Empty
Battery Gauge Level - High 1.43v	This value represents the battery voltage level necessary for the battery gauge to display a full battery. If the battery voltage is higher or equal to this value, the full battery gauge icon is displayed. Valid selections are: 1.63V, 1.58V, 1.53V, 1.48V, 1.43V, 1.39V, 1.34V, 1.29V, 1.24V, 1.19V, 1.14V, 1.09V, 1.05V, 1.00V, 0.95V, and 0.90V. The High level must be greater than the Med level, and the Med level must be greater than the Low level. None of the levels can be equal to each other.
Battery Gauge Level - Med 1.39v	This value represents the battery voltage level necessary for the battery gauge to display a full battery. If the battery voltage is higher or equal to this value, the full battery gauge icon is displayed. Valid selections are: 1.63V, 1.58V, 1.53V, 1.48V, 1.43V, 1.39V, 1.34V, 1.29V, 1.24V, 1.19V, 1.14V, 1.09V, 1.05V, 1.00V, 0.95V, and 0.90V. The High level must be greater than the Med level, and the Med level must be greater than the Low level. None of the levels can be equal to each other.
Battery Gauge Level - Low 1.29v	This value represents the battery voltage level necessary for the battery gauge to display a full battery. If the battery voltage is higher or equal to this value, the full battery gauge icon is displayed. Valid selections are: 1.63V, 1.58V, 1.53V, 1.48V, 1.43V, 1.39V, 1.34V, 1.29V, 1.24V, 1.19V, 1.14V, 1.09V, 1.05V, 1.00V, 0.95V, and 0.90V. The High level must be greater than the Med level, and the Med level must be greater than the Low level. None of the levels can be equal to each other.
Periodic Low Battery Check	The low battery periodic check is based upon the selected value. Valid selections are: None and from 1hr to 15 hrs (in hourly increments).
Show Memory Full Prompt	With Yes selected, the pager displays the memory full prompt and icon. With No selected, only the icon is displayed.
Zoom	This field determines whether the pager can enlarge the characters in the display to two times their normal size. The four-line pager looks like a two-line pager, increasing message visibility.

Program

This screen allows you to program the configuration to disk or a specified path.

UNICATION Pager Programming Software PRODUCT FAMILY - ALPHA GOLD Main:Program: PROGRAM Menu	Select key F1 - F10. PgUp or PgDn to other menu.								
<pre> F1 - HELP F2 F3 F4 - PROGRAM pager < Pager must be ON & inserted in interface box > F5 F6 F7 - Return to previous menu F8 - Skip to next menu F9 F10 - EXIT to Main Menu </pre>									
F1 HELP	F2	F3	F4 PROGRAM PAGER	F5	F6	F7 PREVIOUS MENU	F8 NEXT MENU	F9	F10 EXIT TO MAIN

Press **F4** to program the pager.

Press **F7** or **PgUp** to display the previous screen.

Press **F8** or **PgDn** to display the next screen.

Press **F10** or **Esc** to return to the Main menu.

▶ To get this screen. Please jump to "More features" screen first, then press **PgDn** for one time.

Using Your PPS

Save

This screen allows you to save the configuration to disk or a specified path.

UNIFICATION Pager Programming Software PRODUCT FAMILY - ALPHA GOLD		Select key F1 - F10. PgUp or PgDn to other menu.							
Main:Program: SAVE Menu									
<pre> F1 - HELP F2 F3 F4 - SAVE this pager configuration to disk F5 F6 F7 - Return to previous menu F8 - Skip to next menu F9 F10 - EXIT to Main Menu </pre>									
F1 HELP	F2	F3	F4 SAVE TO DISK	F5	F6	F7 PREVIOUS MENU	F8 NEXT MENU	F9	F10 EXIT TO MAIN

Press **F4** to save the pager configuration to disk for future use.

Press **F7** or **PgUp** to display the previous screen.

Press **F8** or **PgDn** to display the next screen.

Press **F10** or **Esc** to return to the Main menu.

After pressing **F4**, enter a file name in the **File Name** field. To enter comments about the configuration file, press **Enter** before pressing **F8** to save the file. Press **F8** to save the configuration. Press **F10** to exit the program.

▶ To get this screen. Please jump to "More features" screen first, then press **PgDn** for two time.

Print a Pager Configuration

This screen provides options to read, save, or program a pager configuration, to print the current pager configuration, and to setup the computer configuration.

UNIFICATION Pager Programming Software PRODUCT FAMILY - ALPHA GOLD		Select key F1 - F10. PgUp or PgDn to other Menu.							
Main:Program: PRINT Menu									
<pre> F1 - HELP F2 F3 F4 - PRINT pager configuration F5 F6 F7 - Return to previous menu F8 - Skip to next menu F9 F10 - EXIT to Main Menu </pre>									
F1 HELP	F2	F3	F4 PRINT CONFIG	F5	F6	F7 PREVIOUS MENU	F8 NEXT MENU	F9	F10 EXIT TO MAIN

Press **F4** to print a pager configuration.

Press **F7** or **PgUp** to display the previous screen.

Press **F8** or **PgDn** to display the next screen.

Press **F10** or **Esc** to return to the Main menu.

The current selection of the pager configuration will be printed. Your printer must be connected to either a serial port or a parallel printer port.

▶ To get this screen. Please jump to "More features" screen first, then press **PgDn** for three time.

Using Your PPS

Setup Menu

This screen provides the choice of selecting the communication path and color configuration screen.

UNICATIION Pager Programming Software PRODUCT FAMILY - ALPHA GOLD Main:Setup;	Select key F1 - F10								
F1 - HELP F2 F3 - Communication Setup F4 F5 F6 F7 - Color Configuration F8 F9 F10 - EXIT									
F1 HELP	F2	F3 COMM	F4	F5	F6	F7 COLOR	F8	F9	F10 EXIT

➤ Press **F9** from the Main menu to access this screen.

Press **F3** to select the Setup Options (Communication Setup) screen.

Press **F7** to select the Color Options (Color Configuration) screen.

➤ *The Color Options screen does not display if you are using a monochrome monitor.*

Press **F10** or **Esc** to return to the Main menu.

Setup Options

This screen allows you to set up your own computer configuration. You can select the disk drive and pathname in which your configuration files are archived and the communication port used to communicate to the Programming Interface. Similar to the ability to select password protection in the initial setup program, you can either change or delete that password in the Setup screen shown below.

UNIFICATION Pager Programming Software PRODUCT FAMILY - ALPHA GOLD Main:Setup:Comm;		Enter Drive and Path (ex: C:)
Arch Path	C:\PF169\ARC	
SW Password	[REDACTED]	
Com Port	COM1:	
Bit Rate	4800	
Parity	None	
Data Bits	8	
Stop Bits	1	
Printer Port	PRN1:	
F1 HELP	F2	F3
F4	F5	F6
F7	F8 SAVE DEFAULTS	F9
F10 EXIT		

After you have set up the desired configuration, save the configuration by pressing **F8**. Otherwise, the setup is only valid during this session.

- ▶ *The parameters for a communication port to the pager have been selected: 4800 baud, no parity, 8 data bits, and 1 stop bit in Product Family Alpha Gold pagers. Make sure they are set correctly.*
- ▶ *The program uses COM1 as the default communication port. If both a serial port and a modem are used on the computer, it is recommended that COM1 be used as the serial port. If COM1 cannot be used, change the default to COM2 in the computer configuration screen.*

Field Name	Description
Arch Path	This is the path used to save the archived information.
SW Password	A software password can be entered to prevent unauthorized use of this program. If no password is required, leave this field blank.

Using Your PPS

Field Name	Description
Com Port	Select the communication port used to communicate with the paging terminal. Valid entries are COM1 : to COM4: , depending upon the communication ports the computer is equipped with. Ensure the communication port selected is not used by another software application, some RAM-resident desktop organizers reserve a communication port for their own use.
Bit Rate	This is the rate or speed the communication port sends data bits. Pressing the space bar toggles through the valid choices: 1200 2400 4800 9600 19200
Parity	The method is used to check for parity or error. Pressing the space bar toggles through the valid choices of None , Even and Odd .
Data Bits	Select either 7 or 8 , this is the number of data bits per byte. Pressing the space bar toggles between the valid choices.
Stop Bits	Select either 1 or 2 , this is the number of stop bits to use. Pressing the space bar toggles between the valid choices.
Printer Port	Select one of the following options: PRN1 : PRN2 : COM1 : COM2 :

Color Options

This screen allows you to select the color of the text that corresponds to categories, headings or highlighted areas on the program screens.

UNIFICATION Pager Programming Software PRODUCT FAMILY - ALPHA GOLD		Use ARROW keys to move, SPACE BAR to select.
Main: Setup: Color;		
Text	Lite Green	
Status	Lite Green	
Heading	Lite Green	
Help	Lite Green	
Highlight	White	
Warning Message	White	
Screen Outline	Lite Green	
Background	Blue	
Popup Background	Brown	
F1 HELP	F2	F3
	F4	F5 SET TO DEFAULTS
		F6
		F7
		F8 SAVE SELECTIONS
		F9
		F10 EXIT

Pressing **F7** from the Main: Setup menu brings up the Color Options screen shown above.

Press **↑** or **↓** to move the cursor from field to field.

Press **F5** to reset to the default selections.

Press **F8** to save the selections.

Press **F10** or **Esc** to return to the Main menu.

Technical Description

The Product Family Alpha Gold Pager Mechanical Interface is a passive interconnection between the NRN8815 Programming Interface and the Product Family Alpha Gold pager. The fixture has a receptacle (J1) that accepts the RJ-11 type plug of the coiled cable from the Programming Interface. Programming information is sent through the spring-loaded pins that make the appropriate contacts in the Product Family Alpha Gold pager.



Use only the Unication-supplied cable for connection between the Programming Interface and the Pager Mechanical Interface. Use of non-approved cables can result in improper operation and/or incorrect programming of the pager.

Programming information is sent to the Product Family Alpha Gold pager from the Programming Interface through the coiled cable. The operation of the Programming Interface is described in the manual (6881010B39) provided with it.

There are no active devices in the Product Family Alpha Gold Pager Mechanical Interface. A schematic diagram of the signal paths is shown in Figure 2.

Maintenance Information

Maintenance of the Product Family Alpha Gold Pager Mechanical Interface consists of keeping the spring-loaded contacts clean and making sure the RJ-11 plugs are properly seated in the receptacle on the Pager Mechanical Interface and the Programming Interface.

The contacts can be cleaned with a soft, dry cloth. Do not use any solvents to clean the contacts or the outside of the interface. If necessary, a damp (not wet) cloth can be used to clean the outside of the fixture. Do not immerse in water or other liquid. In case of erratic operation, inspect the coiled cable between the Programming Interface and the Pager Mechanical Interface. If it appears to be damaged, or the contacts on the plug at either end appear weak or damaged, replace the cable.

Parts Replacement

When ordering replacement parts or equipment information, complete identification numbers must be included. This applies to all components, kits, and chassis. If the component part number is not known, the order must include the number of the chassis or kit number of which it is a part. If the identical replacement part is not locally available, check the parts list for the proper Unication part number and order the part from the nearest Unication replacement parts depot, listed below.

TELEPHONE ORDERS

Replacement Parts, Manuals :

Call: (886) 2-22999678

CUSTOMER SERVICE

Replacement Parts, Manuals :

Call: (886) 2-22999678

Parts Identification:

Call: (886)2-22999678

Customer Response Center:

(Sales and Service Assistance)

Call: (800) 247-2346

Product Services Technical Support:

Call: (886) 2-22999678

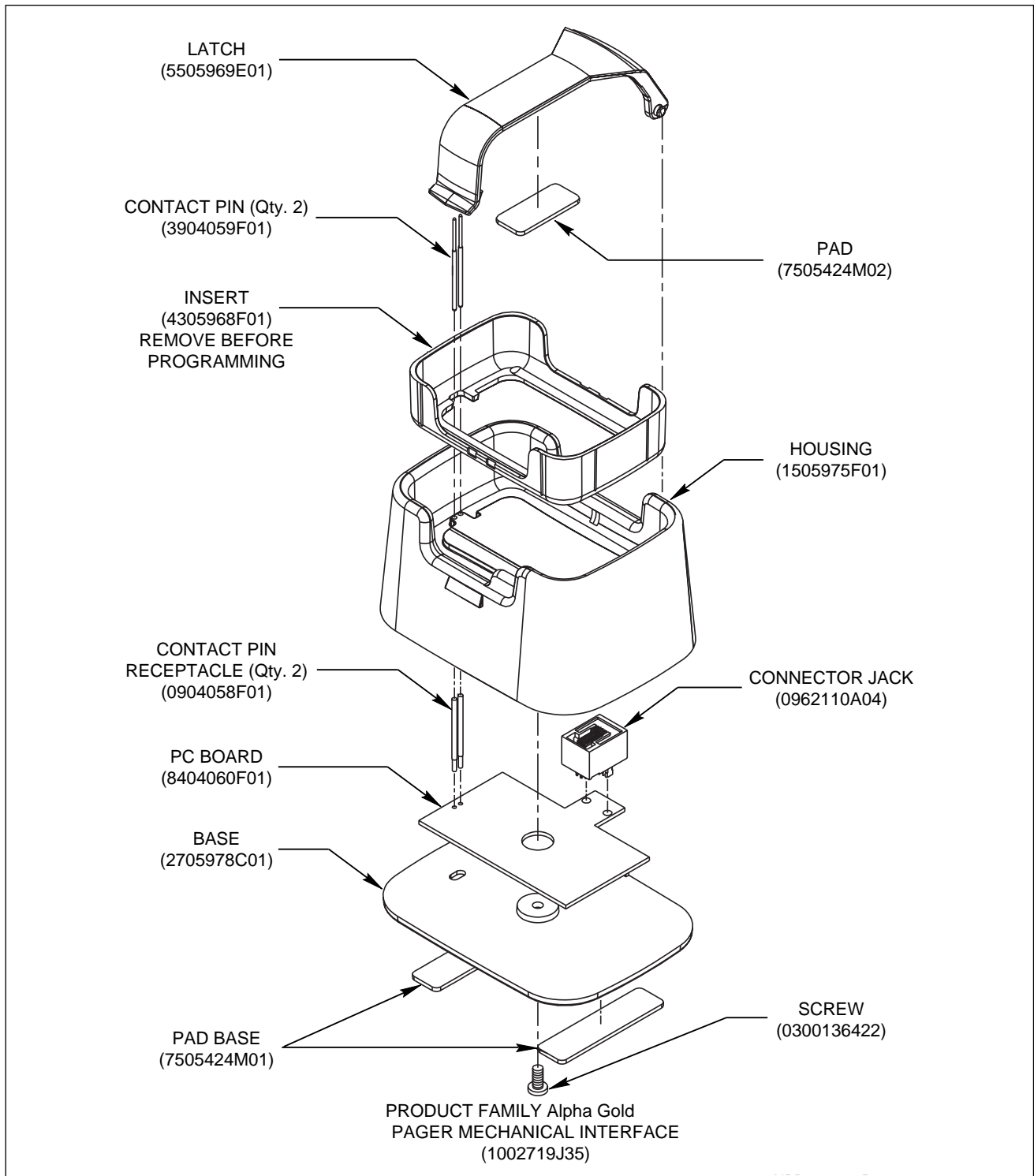
FAX: (800) 232-9272

MAIL ORDERS

Send written orders to the following addresses:

Replacement Parts ,Manuals :Unication.co.,Ltd
Services Division
Attn: Customer Service
3F 6 Wu Kung5TH RD.
Wu Ku IND**International:**Unication.co.,Ltd
Services Division
Attn: Customer Service
3F 6 Wu Kung5TH RD.
Wu Ku IND

Exploded View Diagram and Parts List



AIPB-932751-D

Figure 3. Exploded View Diagram

Troubleshooting Guide

Problem	Solution
Does Product Family Alpha Gold programming software run on COM3 or COM4?	Yes, as long as no other device is connected to these ports.
When reading a pager, either the mouse no longer works or communication with the pager cannot be re-established.	This error often results from setting an asynchronous mouse to the same communication port interrupt used for the programming software. It is recommended that one of the communication ports be changed. Check that both devices are not set to even. Check that both devices are not set to odd. If either of these conditions exist, reset one device opposite of the other port.
The programming software reports a Data Communications error and never reads the pager.	Check the Programming Interface cable for correct installation. This is usually a 9- or 25-pin male connector on the back of the computer. Make sure the power supply cable is connected to a power source. Make sure the pager is in the ON position and firmly seated in the Mechanical Interface. (The red LED is illuminated.) Check if there are any RAM-resident programs running.
Pager does not function after programming has been performed.	Make sure the capcode has not been changed. Check all functions; ensure the entries have not been programmed as either inactive or incorrectly. Make sure the Data Inversion parameter has not been changed.

Glossary

Archive File

This is a file that contains pager configuration information. This type of file is created from the Save menu.

Cadences

This refers to the balanced, rhythmic flow of sound; the measure or beat of movement from one sound to the next.

Default

This is information automatically generated by the software program. Basically, any field that contains a preset selection is called a default. Default information can be changed as necessary. It is used to ensure that a basic entry is present for required information.

Field

This is an area on the screen into which you enter information.

Highlight Bar

This refers to when the cursor is not represented by a single character space, but instead, by a long bar.

Pager Clock Crystal

This is a crystal used inside the pager to control the time-keeping function.

Sequential

This refers to programming more than one pager.

Toggle

This refers to scrolling through a list of selections.